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From: Gary Stradling
To: Mike Powell, Kathleen Abernathy, Michael Copps, KM KJMWEB, Commissioner Adelstein
Date: Sun, Jan 26, 2003 9:23 AM
Subject: Phone number portability

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Commissioners-
As a consumer of telecommunication products, the question of number portability of cell-phone numbers and land-line numbers and interchangeability between the two is a no brainer. Portability and interchangeability is a must!

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When my friends, family, and business associates change their numbers, it is a problem for everyone, with a lot of time wasted and frustration on the part of all. A customer can only make active contacts aware of a number change so we lose touch with those who are not immediate contacts.

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The industry resistance to this is a transparent attempt to hold the consumer hostage to the hassle and unpleasant consequences of having to change the phone number when we make a change in service provider in a competitive market.

Portability and interchangeability will result in a more dynamic competitive telecommunications market and better service to the consumer. Please support those public requirements.

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